



Lavish Limos

**BOOKING FORM / TERMS AND CONDITIONS**

Lavish Booking Ref		Date Booked	
Client Name		Client Contact	
Hire Date		Occasion	

Booking Price		Paid		Due	
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No. of Adults <i>(Aged 18 and over)</i>		No. of Children <i>(Aged 17 and under)</i>	
Storage of Disability Aids			

Drinks Preference		Ribbon Colour	
Music Preference		Accessories	
Additional Notes			

Pick Up Details		Drop Off Details	
Pick Up Time		Arrival Time	
Address		Address	
Extra Drop Off Details		Return Details	
Arrival Time		Return Time	
Address		Address	

I can confirm that by making this booking, I have read, understood and accept the terms and conditions outlined on the reverse of this document.

Client Signature		Date	
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t: 07976 109170 ♦ e: info@lavish-limos.co.uk ♦ w: lavish-limos.co.uk

Lavish Limos, 22 Sheldrake Grove, Fenpark, Stoke-on-Trent ST4 2RA

Proprietor: Adam Johnson



## TERMS AND CONDITIONS

### HIRE

When you hire a limousine from us it is on the basis that it is for your use only, and for the guests you invite. Full details of the hire are shown on your booking form.

### PAYMENT

A small non-refundable deposit of £50 is required to secure your booking. The balance can be paid at any time prior to the hire commencing. Should you wish to pay when we arrive you will need to do so before you and your guests enter the limousine. The following methods of payment can be accepted;

- BACS Transfer
- Cash
- Visa
- Mastercard
- American Express
- Apple Pay
- Samsung Pay
- Google Pay
- Contactless (If under £30)

### CANCELLATIONS

You may cancel your booking at any point but in all circumstances, you will forfeit the non-refundable deposit, any monies paid beyond the deposit will be refunded back to you in full.

### SUPPLY OF ALCOHOL

You must be 18 years old or over to purchase alcohol as part of your limousine package. Be aware that all purchases of alcohol are subject to age verification, and a Challenge 25 policy will apply to all passengers prior to and/or during your booking. It is a criminal offence for anyone buying or attempting to buy alcohol for persons under the age of 18. Lavish Limos record all purchases made and refusals to supply alcohol. At the point of purchase and prior to the commencement of journeys the relevant age verification checks will be made, in accordance with Challenge 25, this will require the relevant individuals to produce PASS photo ID, passports or driving licences. Where a valid ID isn't provided, alcohol will not be supplied, and refusals will be logged.

### CHILDREN

Whilst we can carry passengers of any age, if any of the passengers are under the age of 5 years old there must be a minimum of one adult (a person over the age of 18 years) also in the vehicle to take care of their safety.

### CCTV

There is a camera installed in the vehicle to protect you, your guests and our driver. There are several signs within the vehicle to make you aware of the CCTV. The only instance in which the footage will be used is if there is an incident and it is needed by the authorities or us as evidence.

### PERSONAL BELONGINGS

Any personal belongings bought with you should be done so at your own risk. Whilst we will do all we can to help you, we do not accept any liability should something get lost or damaged. If any personal belongings are left in the vehicle, we will contact you and it will be your responsibility to collect them from us.

### DAMAGES

Any damage caused to the vehicle, inside or outside, will be assessed by an independent garage and should there be any costs for repair, they will be invoiced to you accordingly and payment on receipt will be expected.